

BOVEYS DOWN FARM & CAMP SITE TERMS & CONDITIONS

- On receipt of a completed Booking Form your required pitch(es) will be provisionally reserved. Full payment must be made no more than 30 days after the date of receiving your invoice at which time you will receive a confirmation, and your booking will be secured.
- Once a booking is confirmed no refunds can be given for any future deductions/cancellations. An administration fee may also be incurred for any amendments made after booking confirmation.
- Bookings made less than 30 days prior to travel should be paid in full no later than 24 hours before arrival: if you arrive without having paid we cannot guarantee your pitch will still be available.
- On very rare occasions circumstances beyond our control may make it necessary for us to withdraw holiday accommodation. In these instances we will either offer an alternative or issue a full refund.
- Booking cannot be accepted from anyone under the age of 18 years. In the event that we unknowingly take such a booking from a minor, or through false declaration, that respective booking will be forfeited and no refund shall be given.
- Bookings are reserved exclusively for the individual(s) named on the respective Booking Form. The party leader is the individual named on the respective Booking Form and that person shall be authorised to make bookings on behalf of other persons in his/her party. The party leader is responsible for, and warrants that, all the members of his/her party abide by the site rules and that the number of people using each booked pitch does not exceed that which be listed on their respective Booking Form.
- The owners/managers reserve the right, at all times to refuse admittance, or to terminate site usage to any person(s) at their sole discretion.
- Whilst staying at Boveys Down Farm all vehicles, goods, and personal possessions are left entirely at the owner's own risk. The site owners cannot, and will not accept any responsibility for any damage, loss or theft of such items.
- The site owners and staff are committed to your safety but cannot be held accountable for any injuries sustained whilst on site.
- By using site equipment/facilities you agree to use said equipment in the manner for which it was designed/intended and accept the responsibility of any damage sustained. In the event of any such damage to site equipment you may be liable to repair/replacement costs. If any such site equipment ceases to, or fails to, work properly, through no fault or your own, you are expected to bring this to the attention of the site owners/managers as soon as possible.
- Whilst staying at Boveys Down Farm you are expected to abide by and respect the 'Boveys Down Farm Site Rules' which are available online at our website or upon request prior to; or on arrival. By staying at Boveys Down Farm you agree make yourself fully aware of; and acquainted with our site rules so ignorance is no excuse. Violation of said rules may result in further charges; termination of your stay and/or eviction from the camp site.
- Any personal information you give to us will be processed in accordance with the UK Data Protection Act 1998. We will only use the information you provide to process your request and to support our business' marketing and market research activities. We will not sell or divulge your personal data to any third parties but may contact you from time to time by email or post to keep you informed of our latest news and offers. If you wish to opt out of this please let a member of staff know.
- The maximum stay allowed is 28 days, after which time your pitch must be vacated for at least three days before you return to the pitch. You may only extend your stay up to a maximum of two 28-day periods within one year. Boveys Down Farm is only authorized to offer 'holiday' pitches, we cannot allow long term accommodation.
- Sleeping in cars or vans is not permitted unless said vehicle was designed for such a purpose.